

Terms and Conditions of the Premium Instalments Plan

The following terms and conditions apply if you agree to pay a new policy premium on the Premium Instalments Plan (“the Plan”) or pay the renewal premium for an existing policy on the Plan.

1. The Plan is only available to persons who are at least 18 years of age. The total premium to be paid will be subject to the current minimum premium applied for the type of policy.
2. The commencement date of the Plan is the date of signature for a new policy or each renewal date for a policy that already exists. **The total premium is owed by you to Islands Insurance at the commencement date, it is not the case that each instalment buys one month’s cover.**
3. The Plan will continue until cancelled in accordance with the provisions of term 9.
4. All payments under the Plan can only be by Direct Debit from your bank account for the amounts specified in the Islands Insurance advice letter or renewal notice. These amounts will include the service charge. You must notify Islands Insurance of any changes in your banking details to ensure payment on time.
5. You undertake to maintain sufficient funds in the account to meet each payment. Failure to make good any missing payment will result in cancellation of your policy. This will be with effect from 7 days after the due date of the defaulted instalment, or the day following an unsuccessful re-presented instalment.
6. Islands Insurance reserve the right to vary the service charge on an annual basis, but this revised service charge will be advised to you before the renewal of your policy.
7. Islands Insurance reserves the right to deduct any outstanding balance of unpaid premiums from any claims settlement that may be due.
8. If for any reason an additional or return premium is included in the Plan (for example following a change of motor vehicle) the current service charge may be applied to the extra premium, on a proportionate basis.
9. The Plan can be cancelled if either party gives the other 14 days’ notice in writing, or you are in default of the Plan Terms and Conditions and the default remains unresolved.
10. **Upon cancellation of the Plan the outstanding balance of unpaid premiums will become payable immediately.**
11. If you are in default of the Plan and the Plan is cancelled by us you must immediately surrender to Islands Insurance any Cover Note, Windscreen Insurance Display or Certificate of Motor or Employer’s Liability Insurance.

The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Islands Insurance will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Islands Insurance to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Islands Insurance or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society. – If you receive a refund you are not entitled to, you must pay it back when Islands Insurance asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may also be required. Please also notify us.