

# What you should know: Farm Select

Home / Travel / Motor / Marine / Business



## Welcome to Farm Select Insurance

# This document provides a summary of our farm insurance's main features including key exclusions and obligations.

It's not personalised to your individual needs in any way and does not form part of your contract with us.

To help you make the right decision for your farm business, we've highlighted the essentials we think are important. However, your cover will depend on your circumstances and choices. Full details of your chosen cover will be provided in your policy documentation.

We recommend you keep this brochure with your policy documents for future reference.

You should read your policy documents carefully, to make sure the policy meets your needs and that you understand any limitations.

## **Our Farm Select Policy**

Whether you're a farm owner, tenant or contractor, your agricultural business or holding can face physical risks, such as damage to essential property or livestock by fire, storm or flood.

Such events can significantly interrupt the running of your business and make it difficult to maintain income and manage outgoings.

Other considerations when running a farm business should include your legal liability to the public and employees in the event of an accident, as well as specialist insurance for any diversified businesses or high value livestock and crops you have. Your Insurance Broker is on hand to work closely with you to identify and manage these challenges.

Our Farm Select policy provides protection for you, your employees and your business assets. From your animals to your outbuildings and more, this policy gives you the flexibility to choose cover to meet the needs of your farm, now and as it grows in the future.

## We can cover you for:

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Livestock Herd Livestock in Transit Livestock Diseases Livestock Individual Animal

Additional covers that you can choose include:

- Goods in Transit
- Commercial Legal Expenses
- Professional Expenses for Arbitration and Agricultural Land Tribunal Hearings

#### You can also choose which events you want to insure your business assets against:

Fire (including fire caused by spontaneous fermentation or selfheating); lightning and explosion; aircraft and earthquake; escape of water (from tanks, apparatus or pipes); storm and flood; impact (by vehicles or animals); theft or attempted theft; accidental damage; riot or malicious damage; straying; worrying; subsidence; terrorism; and sprinkler leakage.

### Underinsurance

Underinsurance occurs when you don't have the right level of insurance to meet the needs of your business. If it's wrong, it could impact the amount you're paid if you make a claim. You should regularly assess how much insurance you need, to take account of acquisitions or alterations, changes to machinery and equipment, or increases in stock levels. If you're not sure, ask your Insurance Broker.

## Property

This is cover for your buildings, contents and stock, which you can protect against damage caused by events such as fire, flood or escape of water. You can tailor your cover to meet your needs.

If you select cover for your farming contents and stock, these items will be covered anywhere in the UK as standard.

What is covered	What is not covered
Loss or damage to your property caused by the events you've chosen to insure against.	<ul> <li>Storm or flood damage to fences, gates, hedges and portable property or crops in the open</li> <li>Damage caused by bursting of steam pressurised apparatus, other than boilers used for domestic purposes</li> <li>Losses arising from any pandemic or epidemic involving an infectious disease in humans, or from any coronavirus or mutation or variation of a</li> </ul>
Features & Benefits Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes:	coronavirus.
<ul> <li>Day-one reinstatement buildings and contents cover, unless otherwise specified, including an automatic 15% increase on property sums insured to combat inflation</li> </ul>	
<ul> <li>Theft of a single tool, riding tack or quad bike, up to £5,000</li> </ul>	
<ul> <li>Machinery, tools and materials used to construct or refurbish buildings used for farming or growing activities, up to £50,000</li> <li>Damage to underground pipes, cables or tanks serving your buildings</li> </ul>	Items are not covered if you do not have Contents insurance
• Deterioration of stock in a freezer or refrigerator up to £5,000, provided you have a maintenance agreement for any freezers or refrigerators, more than 5 years old	<ul> <li>Any produce for sale</li> <li>Damage resulting from power being deliberately cut off by your supplier.</li> </ul>
<ul> <li>Farm contents hired or borrowed from a neighbouring farmer, up to £5,000</li> <li>Theft, death or slaughter of livestock caused by fire, aircraft, explosion, electrocution, earthquake,</li> </ul>	
impact or straying, up to £1,000 • Damage to buildings following theft or attempted theft	
<ul> <li>Locating an escape of water or oil, and repairing damage caused by the search, up to £25,000 for each loss</li> </ul>	
If keys are stolen, cost of replacing locks to your buildings, up to £2,500	
<ul> <li>Unauthorised use of gas, water or electricity, up</li> </ul>	

What is covered	What is not covered
If you have a valid claim for damage following an insured event, we also cover: • Removing asbestos following damage to your buildings, up to £50,000 – you can increase this to £100,000 for an additional premium • Removing debris and demolishing or shoring up property • Fuel spillage clean-up costs, up to £25,000 • Loss of metered water, up to £10,000 • Enforced sale of undamaged agricultural produce • Alterations and additions to your property	• Losses or additional expenses incurred more than 12 months after the damage

 Alterations and additions to your property, other than stock, are included for 90 days, up to

• Fire extinguishing costs, including refilling and

• Professional fees, such as those charged by architects or engineers, incurred in repairing or reinstating your property

 Reinstatement of computer software following damage, up to £25,000.

#### **Optional Extensions**

#### Computer equipment breakdown

Damage arising from the complete or partial failure of computer equipment caused by a mechanical or electrical defect. This includes reinstating or replacing lost, distorted, corrupted

#### Dairy equipment breakdown

Damage arising from the failure of your bulk milk tank, robotic milking system or associated equipment, caused by mechanical or electrical defect or accidental failure of public electricity or

#### Antibiotic contamination of milk

Damage arising from contamination of your milk in a bulk milk tank, with antibiotics or any other antimicrobial used in treating and preventing

#### Uncollected milk

Damage arising from the inability of a dairy or its agent to collect milk under a contract with resulting in milk being wasted or spoiled.

- Fees incurred in preparing any claim
- Losses arising from software updates provided by the manufacturer or a software supplier.
- Damage:
- At a location not shown in your schedule to computer equipment over 5 years old, unless it has a maintenance agreement in force
- Losses arising from software updates provided by the manufacturer or a software supplier.
- To equipment over 10 years old where no maintenance agreement is in force
- Arising from contamination of milk other than by the escape of refrigerant
- During the first 7 days of this cover, unless agreed by us.
- Where treated animals cannot be identified
- · Where treatment instructions are not followed correctly.
- During the first 7 days of this cover, unless agreed by us
- Due to an outbreak of a notifiable disease at your premises.

## **Deterioration of Stock**

Relying on refrigerated units to store stock can bring a variety of risks. This cover protects you if your frozen or chilled goods, including medicines, are damaged due to a change in temperature.

What is covered	What is not covered
<ul> <li>Deterioration caused by temperature changes due to:</li> <li>failure or damage of refrigeration systems</li> <li>accidental failure or emergency removal of public electricity, gas or water supplies</li> <li>Contamination of goods by refrigerant or refrigerant fumes</li> <li>The cost of any subsequent processing or packaging you need to do or have done on your behalf.</li> </ul>	<ul> <li>Deterioration due to a deliberate act or neglect, faulty packaging or storage, or incorrect setting of thermostats</li> <li>Goods in a refrigeration vehicle.</li> </ul>
Features & Benefits Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes: • Reasonable costs incurred to avoid or reduce deterioration, up to 10% of the sum insured • Decontamination of units, up to £25,000 • Disposal of goods that have been condemned.	

### Your Obligations

• You must have a maintenance agreement for any freezers or refrigerators more than 5 years old that provides inspection and servicing by a competent specialist at intervals no greater than every 13 months

• Your units and control systems must be inspected in line with statutory regulations.



## Money & Malicious Attack

This protects your money against loss or theft at your premises and whilst you take it to the bank. If you or your employees are assaulted during a theft, the policy will also provide a range of lump sums and weekly benefits for disability or death. You can contact your Insurance Broker to customise cover to suit your individual business needs.

#### What is covered

- Loss or theft of money, up to £5,000 if it is: on your premises during business hours being taken to the bank
- in a safe on your premises overnight
- Loss or theft of money, up to £500 if it is:
- on your premises overnight
- in the home of an employee
- Damage resulting from theft or attempted theft to safes, tills or any items used for carrying money
- If you or any employee aged between 16 and 70 years dies or is disabled due to an assault during a theft or attempted theft while working, we will provide the following cash benefits:
- £10,000 for death, loss of limbs, sight, speech or hearing, or permanent total disability
- £100 per week temporary total disability
- £50 per week temporary partial disability.

for up to 104 weeks

#### Features & Benefits

Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes:

- Cheques, up to £250,000
- Cattle passports, up to £250,000
- Unauthorised use of any credit, bank or cash card, up to £10,000
- Loss of personal possessions or money, up to £100 for personal money (£500 in total).

#### Your Obligations

Meet any security requirements and remove keys from the premises when closed or left
unattended

- Keep a complete record of your money, in a secure place separate from the money
- Make sure that when money is in transit and exceeds:
- £5,000, it is accompanied by at least 2 adults
- £7,500, it is accompanied by at least 3 adults
- £10,000, it is transported by a professional security firm or cash-carrying company.

### What is not covered

- Money taken from an unattended vehicle
- Losses arising from:
- dishonest employees
- clerical or accounting errors
- Forgery or fraudulent use of an electronic transfer
- Losses arising from any pandemic or epidemic involving an infectious disease in humans, or from any coronavirus or mutation or variation of a coronavirus.
- Pre-existing health conditions.

## **Goods in Transit**

This protects your goods, other than livestock, while they're in transit in your vehicles or a replacement vehicle. If haulage is part of your farm business, you can take an additional separate cover that protects goods you don't own, but carry for someone else, under a contract.

What is covered	What is not covered
Loss or damage to your property while it's in transit, up to your vehicle's insured load limit.	<ul> <li>Theft from an unattended vehicle, unless locked, keys removed and there is forcible entry</li> <li>Clerical error or omissions, or delivery to the wrong consignee</li> <li>Electrical or mechanical breakdown</li> <li>Inadequate packing or protection from weather conditions, contamination or wear and tear</li> <li>Transportation of more than 2,000 shotgun cartridges or bullets</li> <li>Losses arising from any pandemic or epidemic involving an infectious disease in humans, or from any coronavirus or mutation or variation of a coronavirus.</li> </ul>
Features & Benefits	colonaviras.
Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes:	
<ul> <li>No charge for the first £1,500 of property insured under this section</li> <li>Debris removal costs after an accident</li> </ul>	
Sheets and ropes, up to £10,000	
<ul> <li>Damage to personal possessions, up to £500</li> <li>Goods transported in a replacement vehicle.</li> </ul>	• Money
Optional Extensions • Containers belonging, leased, or hired to you, up	Containers not adequately secured to the vehicle.
<ul> <li>Deterioration of property due to the breakdown or malfunction of refrigeration systems.</li> </ul>	

### Your Obligations

• If you're using a replacement vehicle to transport your property, you must give us its details as soon as possible.

## Contractor's All Risks

If you're a contractor working on construction projects, this cover protects your contract works, materials or plant against the unexpected, so any disruption to your schedule is kept to a minimum.

#### What is covered

- Damage to contract works and materials while you're at or travelling to or from the contract site
  Damage to hired machinery and plant, which you
- Damage to fired machinery and plant, which you cause, up to £25,000.

#### Features & Benefits

Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes:

- Professional fees incurred in repairing or reinstating contract works
- $\bullet$  Continuing hire charges where hired-in plant is damaged, up to £25,000
- Employees' tools, up to £500 for any employee
- Private dwellings you've built, for up to 180 days after completion
- Recovering immobilised plant, up to £25,000
- Damage, due to breakdown for which you are responsible, to hired in machinery and plant, up to £25,000

• Reproducing plans, drawings and specifications, up to £25,000.

#### What is not covered

- Damage to contract works with a certificate of completion
- Damage to existing structures
- Penalties under any contract for delay, lack of performance or loss of contract
- Wear, tear and gradual deterioration, and faulty or defective workmanship
- Tower cranes and licensed vehicles
- Theft or portable tools from unattended vehicles or unsecured buildings outside working hours

• Losses arising from any pandemic or epidemic involving an infectious disease in humans, or from any coronavirus or mutation or variation of a coronavirus.

- Charges for the first 48 hours
- Charges made 3 months after the damage occurred.

## Loss of Income

#### **Business Interruption**

monetary reward.

If you're unable to trade due to an unexpected event, such as damage to your property caused by fire or flood, this cover can help protect your business and your relationships with clients and suppliers.

You can choose to cover loss of income or loss of gross profit, and select an indemnity period that best reflects the amount of time your business would need to get back to normal.

What is covered	What is not covered
Loss of income, during the indemnity period you've selected, arising from damage to property by an insured event, up to the sum insured in your schedule.	<ul> <li>All losses (other than farming produce and livestock intended for sale), if there isn't property insurance in force covering the same event. This insurance doesn't have to be provided by us</li> <li>Any savings you make from stopping or reducing your output, such as lower energy costs or the sale of salvage</li> <li>Losses excluded under the Property section such as storm or flood damage to fences, gates, hedges and portable property or crops in the open.</li> <li>Losses arising from any pandemic or epidemic involving an infectious disease in humans, or from any coronavirus or mutation or variation of a</li> </ul>
<ul> <li>Features &amp; Benefits</li> <li>Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes an automatic 33% increase in your sum insured to support the growth of your business and loss of income due to:</li> <li>Damage at the premises of your customers or suppliers, up to 15% of the sum insured (maximum £1 million)</li> <li>Damage to agricultural vehicles and trailers used in connection with your business, up to £50,000</li> <li>Damage at a site where you're undertaking agricultural contracting activities, up to the sum insured in your schedule (maximum £100,000)</li> <li>Enforced sale of undamaged livestock and produce due to damage to premises</li> <li>Accidental death or disablement of an essential company partner, owner, director or trustee, which prevents them from working, up to £25,000</li> <li>Damage to your property when you're exhibiting goods or services, or travelling to or from the venue, up to the sum insured (maximum £100,000)</li> <li>Damage to property used for farming or growing work undertaken for your neighbour without</li> </ul>	Losses or expenditure incurred more than 12 months after the damage.

#### **Business Interruption continued**

### What is covered

- Poisoning from food or drink supplied from your premises, up to the sum insured (maximum £100,000)
- Damage to property stored elsewhere from the premises, up to the sum insured (maximum £100,000)
- A public emergency in the vicinity that hinders use of or access to the premises, up to the sum insured (maximum £100,000)

• Damage at the premises of your utilities or telecommunications suppliers, up to 15% of the sum insured (maximum £1 million).

If you have a valid claim for loss of income, we also cover expenses resulting from:

- Damage to a venue or your property for use in connection with an exhibition, up to £25,000
  Employing a public relations specialist to manage
- press and public announcements connected to insured property damage, up to £25,000.

#### What is not covered

• A public emergency lasting for less than four hours in a row

• Losses resulting from a contagious disease or the presence of an explosive device

• Losses resulting from a failure of supply lasting less than four hours in a row.

• Costs and expenses incurred more than 3 months after the incident.



### Business Interruption continued

What is covered	What is not covered
Optional Extensions	Damage:
Computer equipment breakdown Loss of income following the failure of computer equipment caused by a mechanical or electrical defect.	• From intentional overloading or experimental usage lasting less than 48 hours in a row.
Machinery breakdown Loss of income following sudden and unforeseen damage to plant including breakdown, that we or any other insurer has agreed to pay out for.	• Caused by fire, lightning or explosion lasting les than 48 hours in a row.
Human diseases Loss of income caused by an outbreak of disease (we specify which diseases) that restricts use of the premises on the order of the authorities.	
Dairy equipment breakdown Loss of income following the complete or partial failure of your bulk milk tank, robotic milking system or associated equipment, caused by mechanical or electrical defect or accidental failure of public electricity or water supply.	<ul> <li>To equipment over 10 years old where there is r maintenance agreement</li> <li>During the first 7 days of this cover, unless agree by us.</li> </ul>
Antibiotic contamination of milk Loss of income following contamination of your milk, in a bulk milk tank, with antibiotics or any other antimicrobial used in treating and preventing bacterial infection.	<ul> <li>Where treated animals cannot be identified</li> <li>Where treatment instructions are not followed correctly.</li> </ul>
Uncollected milk Loss of income following the inability of a dairy or its agent to collect milk under a contract with you due to circumstances outside your control, resulting in milk being wasted or spoiled.	<ul> <li>By an outbreak of a notifiable disease at your premises</li> <li>By dairy or agent workers taking strike action</li> <li>During the first 7 days of this cover, unless agreed by us.</li> </ul>



## Hail

This protects your agricultural business against loss of income resulting from damage by hail to your arable or horticultural crops.

#### What is covered

• The difference between the income you would have received for your crops if there were no damage by hail, and the income you actually receive following the damage

• Additional expenses you incur to minimise or avoid a reduction in your income.

#### What is not covered

- Damage within 7 days of this cover starting
- Damage after the crops have been harvested
- Any savings you make as a result of the damage.

#### Your Obligations

• You must tell us about the hail damage to your crops within 3 days of it occurring.

## Terrorism

This protects your agricultural business against property damage and loss of income caused by acts of terrorism in England, Scotland and Wales. You should consider it if, for example, you have a stand at a farmers' market in a built-up area or operate near transport hubs.

What is covered	What is not covered
Property, Money and Malicious Attack, Goods in Transit, Livestock Herd and Contractors' All Risks Damage resulting from terrorism.	Losses arising from: • Riot, civil commotion or war • Cyber attack, including hacking, phishing or denial of service.
Business Interruption	
Loss of income, loss of gross profit and/or additional cost of working due to damage caused by terrorism.	

## **Employers' Liability**

This protects your agricultural business and your employees if they're injured or become ill due to their work. As an employer, you have a legal responsibility to buy employers' liability insurance. We provide £10 million as standard but higher limits are available.

#### What is covered

Your legal liability for damages and costs arising from an illness or injury to your employees as a result of their work.

#### Features & Benefits

Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes:

• Worldwide cover for employees who are temporarily working abroad for up to 60 consecutive days

 Injury to any owner or working partner of the business caused by the negligence of another owner, working partner or employee

- Legal costs and expenses in defence of a breach or alleged breach under legislation relating to:
- corporate manslaughter
- corporate homicide
- health and safety

• Injury arising from private work an employee does for you or any director

• Injury arising from farming or growing work undertaken for your neighbour without monetary reward.

#### What is not covered

- Work involving asbestos, unless exposure is unintentional
- Injury arising from any vehicles requiring compulsory motor insurance
- Prospecting or extracting liquid or gaseous fuel, including fracking.

• Costs of prosecution awarded against any defendant

• Costs of any expert witness, unless we've agreed these in advance.



## Public & Products Liability

This protects your business if you or your employees are held responsible for accidental injury to clients, customers or the public, or for damage to their property. You are also covered for injuries or property damage resulting from an accident caused by your products.

Our standard cover is £10 million, and you can choose higher limits to meet the specific needs of your business or clients.

What is covered	What is not covered
Public Liability Sums you're legally liable to pay as damages arising from accidental injury, damage to property, obstruction or wrongful detention. Product Liability Sums you're legally liable to pay as damages arising from accidental injury or damage to property caused by your products.	<ul> <li>Injury to any employees – this is specifically covered by Employers' Liability insurance, which is a legal requirement if you have employees</li> <li>Injury or damage caused by using any vehicle for which compulsory motor insurance is required</li> <li>Professional advice or services given for a fee</li> <li>Products exported to the USA or Canada</li> <li>Prospecting or extracting liquid or gaseous fuel, including fracking</li> <li>Liability arising from pollution, other than caused by a sudden and unexpected incident.</li> </ul>
<ul> <li>Features &amp; Benefits</li> <li>Your Insurance Broker will advise you on the full range of cover available. Our standard cover protects your legal liability resulting from: <ul> <li>Costs to defend proceedings against you under legislation relating to:</li> <li>corporate manslaughter</li> <li>corporate homicide</li> <li>health and safety</li> <li>data protection, up to £500,000 - defective premises</li> <li>food safety</li> <li>consumer protection</li> <li>Damage to other people's property caused by your livestock, dogs, falling trees, or stones thrown up by agricultural vehicles, up to £2,500</li> <li>Damage to property, or accidental injury, arising from providing up to 10 caravan pitches or siting more than 10 caravans for up to 28 days.</li> </ul> </li> </ul>	<ul> <li>Costs of prosecution awarded against any defendant</li> <li>Costs of any expert witness, unless we've agreed these in advance</li> <li>Losses relating to unencrypted data away from your premises.</li> </ul>

#### Public & Products Liability continued

#### What is covered

Our standard cover is £10 million, and you can choose higher limits to meet the specific needs of your business or clients.

WHAT IS COVERED WHAT IS NOT COVERED • Private work an employee does for you or any director

• Farming or growing work undertaken for your neighbour without monetary reward

• Damage to property, or accidental injury, while you or any of your employees are on an overseas commercial visit to any supplier, customer, partner or exhibition for up to 60 days in a row

• Personal liability for you, or employees, working overseas for up to 60 days in a row.

What is not covered

• Work an employee does overseas if they don't usually live or work in the UK, Channel Islands or Isle of Man.

#### Your Obligations

• If you're digging, boring or moving earth, before you start, you must take all reasonable steps to identify the location of underground pipes or cables.

• If you're using equipment that involves the application of heat, you must take appropriate precautions.



## **Commercial Legal Expenses**

Legal disputes can stretch the resources of any farm business. They can be complicated, costly and time consuming. We can help protect your business and employees during legal disputes, providing support, advice and cover against legal costs, up to £100,000 as standard.

You also have unlimited access to our 24/7 legal advice helpline, an employee counselling service and a tax advice service, as well as an online employment manual providing up-to-date guidance on employment law. To get legal advice before you make a claim, call DAS on 0117 934 0571.

We have partnered with DAS, the market leader in legal expenses insurance, to administer claims on our behalf.

What is covered	What is not covered
The cost of legal representation to defend your legal rights and any agreed compensation awards.	<ul> <li>Cases where there is no reasonable prospect of a successful outcome</li> <li>Costs and legal action that haven't been agreed in advance</li> <li>Court awards and fines</li> <li>Intellectual property rights</li> <li>Disputes that began before the cover started.</li> </ul>
<ul> <li>Features &amp; Benefits</li> <li>Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes:</li> <li>A specialist lawyer to represent you, or you can choose your own legal representative.</li> <li>Compensation awards, up to £1 million and employment disputes relating to: <ul> <li>contracts of employment</li> <li>breaches of employment or discrimination legislation</li> </ul> </li> </ul>	<ul> <li>Choosing your own legal representative for cases involving compensation awards</li> <li>Disputes where the cause of the action arises within the first 90 days of this cover starting unless you had continuous insurance for this previously</li> <li>Any dispute with an employee given a warning within 180 days before this cover started, and the dispute occurred in the first 180 days after this cover started</li> </ul>
<ul> <li>Statutory licence appeals, such as for a shotgun licence or general licence for the movement of livestock, where the licence has been revoked or amended, affecting your ability to trade</li> </ul>	<ul> <li>Claims relating to an original or renewal application for a statutory licence</li> <li>Statutory licences relating to the ownership or use of a motor vehicle</li> </ul>
• Tax protection, including HMRC tax enquiries or VAT disputes.	<ul> <li>Claims caused by your failure to register for VAT or PAYE</li> <li>Claims arising from any HMRC investigation into alleged criminal offences.</li> </ul>

### Commercial Legal Expenses continued

What is covered	What is not covered
Recovering debts exceeding £200 (including VAT) when your normal credit control procedures are exhausted	<ul> <li>Debts due in the first 90 days of this cover, if the agreement was entered into before this policy started, unless you had continuous insurance for this previously</li> <li>Debts in respect of the sale or purchase of buildings or land, including the non-payment of rent by tenants</li> </ul>
• Contract disputes, valued over £500, relating to the supply of goods and services	<ul> <li>Disputes occurring in the first 90 days of this cover, if the contract was entered into before this policy started, unless you had continuous insurance for this previously</li> </ul>
<ul> <li>Defending your legal rights if your normal business activities result in criminal proceedings against you – such as, with the Police, Health and Safety Executive, or Information Commissioner</li> <li>Modification to a public right of way by a surveying authority under the Wildlife and Countryside Act 1981</li> </ul>	Health and Safety Executive Fee For Intervention.
<ul> <li>Recovering possession of premises you own or are responsible for, from an employee or ex- employee</li> <li>Property protection against civil disputes involving property damage, legal nuisance or trespass.</li> </ul>	

### Your Obligations

• You must take every step to recover costs and expenses we have to pay, and pay us any amounts you recover.





## Livestock

#### Livestock Herd

This provides specific cover for the death or slaughter on humane grounds of your livestock. We provide cover for individual animals valued up to £10,000 as standard. You can choose to protect your animals from events such as fire damage to a pig herd or worrying of a flock of ewes.

What is covered	What is not covered
<ul> <li>Death or slaughter on humane grounds of an insured animal due to an insured event</li> <li>If you're insured for theft, this will include any theft or attempted theft while livestock is in the open or any building, as well as the unexplained disappearance of livestock for longer than 30 days</li> <li>If you're insured for fire, this will include accidental electrocution if it results in death or slaughter on humane grounds within 7 days.</li> </ul>	<ul> <li>Death or slaughter on humane grounds more than 30 days after the insured event</li> <li>Losses arising from any pandemic or epidemic involving an infectious disease in humans, or from any coronavirus or mutation or variation of a coronavirus.</li> </ul>
<ul> <li>Features &amp; Benefits</li> <li>Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes:</li> <li>Collection of the livestock we're paying a claim for by a genuine disposal centre, up to £1,000 for each animal</li> <li>Vet's fees arising from injury to livestock which would have resulted in death or slaughter if treatment had not been administered, up to the value of the animal (maximum £1,000)</li> <li>Enforced sale or slaughter of undamaged livestock due to damage to premises</li> <li>Livestock you're holding for someone else and are responsible for</li> <li>Rescue of livestock by a professional organisation, up to £1,000 for each animal.</li> </ul>	• Vet's fees incurred more than 30 days after the injury.

#### Your Obligations

• If you're claiming for the enforced sale of undamaged livestock following damage to premises, you must let us know at least 2 days before the sale.

• If your livestock has disappeared, you must let us know as soon as possible, and refund any amounts to us if the livestock is recovered.



### Livestock in Transit

This provides cover for the death or slaughter on humane grounds of your livestock when it's transported or loaded onto, or from, a vehicle or trailer. The cover applies in the UK, Republic of Ireland, Isle of Man and Channel Islands, and includes sea journeys between these territories. You can choose the amount of cover to suit the value of the load to be transported. This could be a significant percentage of your herd or flock's value during key times of the year, such as visits to sales and shows.

What is covered	What is not covered
Death or slaughter of livestock, and damage to crates or cages, while in transit, up to your vehicle's insured load limit.	<ul> <li>Dishonesty of any employee, unless reported to us within 7 days</li> <li>Losses arising from any pandemic or epidemic involving an infectious disease in humans, or from any coronavirus or mutation or variation of a coronavirus.</li> </ul>
<ul> <li>Features &amp; Benefits</li> <li>Your Insurancr Broker will advise you on the full range of cover available. Our standard cover includes:</li> <li>Collection of the livestock we're paying a claim for by a genuine disposal centre, up to £1,000 for each animal</li> <li>Vet's fees arising from injury to livestock which would have resulted in death or slaughter if treatment had not been administered, up to the value of the animal (maximum £1,000)</li> <li>Additional costs to remove debris and reload livestock or cages following a road accident</li> <li>Damage to personal possessions, up to £500</li> <li>Livestock transported in a replacement vehicle.</li> </ul>	• Vet's fees incurred more than 30 days after the injury • Money.

#### Your Obligations

• If you're using a replacement vehicle to transport your livestock, you must give us its details as soon as possible.

• Your livestock must be carried in accordance with the European Union Welfare in Transport Regulation.

### Livestock Individual Animal

This provides all-risks cover as standard for the death or slaughter on humane grounds of your livestock following a wide range of events, such as an accident, illness or theft. It's particularly suitable for owners of high-value livestock, such as pedigree animals or breeding stock. We can also provide a fertility guarantee cover for bulls you sell – ask your Insurance Broker for details.

What is covered	What is not covered
<ul> <li>Death or slaughter on humane grounds of an insured animal due to an accident, illness or disease</li> <li>Loss of an insured animal if it's stolen or mysteriously disappears.</li> </ul>	<ul> <li>An illness, disease or condition that appears during the first 14 days of this cover, unless you had continuous insurance for this previously</li> <li>Loss of use – for example if an animal becomes infertile or incapable of service</li> <li>The value of the carcase if you sell it, or any ova or semen extracted for artificial insemination</li> <li>Slaughter for economic reasons.</li> </ul>
<ul> <li>Features &amp; Benefits</li> <li>Your Insurance Broker will advise you on the full range of cover available. Our standard cover includes:</li> <li>Cover for death or slaughter on humane grounds for up to 90 days after this cover ends</li> <li>Collection of the livestock we're paying a claim for by a genuine disposal centre, up to £1,000 for each animal</li> <li>Advertising and reward costs to help recover a</li> </ul>	

#### Your Obligations

missing animal, up to £1,000 for each one • Rescue of livestock by a professional organisation, up to £1,000 for each animal.

• If anything happens that might result in a claim, you must employ a vet to treat the animal and allow us to appoint someone to examine the animal if we require.

## **Additional Information**

#### Paying the Premium

You can pay your premium annually by bank transfer, cheque, debit or credit card. Or you can pay monthly by direct debit, subject to a surcharge.

Plus, there's no admin fee for making changes to your policy.

#### When does the cover start and end?

Your policy will normally run for 12 months. The start and end date of your insurance cover will be stated in your policy schedule. The policy is renewable each year.

#### Cancelling the Contract

You can cancel your policy at any time. Just call us or write to us. If you haven't made a claim, we'll refund part of your premium in most cases.

#### Geographical Limits

This policy covers you in the UK, the Channel Islands and the Isle of Man, unless your policy documents say otherwise.

#### **Key Exclusions**

• Any excess, which is the amount you'll have to pay towards a claim. Your policy documents show where these apply.

 Loss of market value of the insured goods or property, beyond the cost of repair, replacement or reinstatement.

• Terrorism, unless you have specifically selected the option of terrorism cover.

• Wear, tear and gradual deterioration, and faulty or defective workmanship.

 Loss or damage arising from cyber attacks or cyber terrorism, including hacking, phishing and denial of service. The advice we give you and cover we provide is based on what you tell us about your business. So it's important that you give us full and accurate information.

#### Your Obligations

All insurance policies include terms and conditions, which you need to comply with. You'll find these in your policy documentation, and we've provided a summary here:

1. Tell us of any changes affecting your business. If you're unsure whether we need to know about a particular change, tell us anyway and we'll let you know if it affects your insurance.

2. Pay the premium, and tell us about any incidents that may lead to a claim as soon as possible.

3. Your premium is based on estimates you've provided. You must ensure these are based on reasonable and objective grounds, according to established commercial practices.

- 4. You must take reasonable steps to:
- prevent any accidents, injury, loss or damage
- protect your property and maintain it in good condition
- take reasonable care in recruiting and supervising employees.

5. There are some high risk sites and activities that we do not insure. Your Insurance Broker will ask you about your business operations and you must provide full details.

#### **Privacy Policy**

To find out more about how we use your personal information and your rights, please view the privacy policy on our website: www.islands.insure/privacy-policy/

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We recommend you keep this brochure with your policy documents for future reference. If you'd like this document in large print, braille or audio, just contact us.



### Thank you for choosing Islands Insurance and NFU Mutual.

### Jersey

M J Touzel (Insurance Brokers) Ltd, Kingsgate House, 55 The Esplanade, St Helier, Jersey, JE1 4HQ

### Guernsey

The Islands Insurance Brokers Ltd, PO Box 449, Lancaster Court, Forest Lane, St Peter Port, Guernsey, GY1 3ZZ

### Alderney

The Islands Insurance Brokers Ltd, 17 Victoria Street, Alderney, GY9 3TA

### www.islands.je 01534 835383 insure@islands.je

www.islands.gg 01481 710731 insure@islands.gg www.islands.gg 01481 824100 alderney@islands.gg

#### Jersey

This policy is underwritten and arranged by M J Touzel (Insurance Brokers) Ltd, trading as Islands Insurance, on behalf of The National Farmers Union Mutual Insurance Society Limited (NFU Mutual). M J Touzel (Insurance Brokers) Ltd is registered in Jersey (No. 2589) at Kingsgate House, 55 The Esplanade, St Helier, Jersey, JE1 4HQ and is regulated by the Jersey Financial Services Commission (JFSC) under the Financial Services (Jersey) Law 1998 for General Insurance Mediation Business (No: GIMB 0046) and is a member of the NFU Mutual Group of Companies.

#### **Guernsey & Alderney**

This policy is underwritten and arranged by The Islands' Insurance Brokers Ltd (Islands Insurance) on behalf of The National Farmers Union Mutual Insurance Society Limited (NFU Mutual). The Islands' Insurance Brokers Ltd is registered in Guernsey (No. 6841) at Lancaster Court, Forest Lane, St Peter Port, Guernsey, GY1 1WJ and is regulated by the Guernsey Financial Services Commission (GFSC) under The Insurance Managers and Insurance Intermediaries (Bailiwick of Guernsey) Law 2002 as an Intermediary for general insurance only (No: 13696) and is a member of the NFU Mutual Group of Companies.

NFU Mutual is registered in England with its Registered Office at Tiddington Road, Stratford upon Avon, Warwickshire, CV37 7BJ (No. 111982) and is Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority (No. 117664) and the Prudential Regulation Authority.